

Tips to Successfully Register & Attend a Tall Cop Webinar

Please follow these steps:

- 1.) Register at the link associated with the webinar/class. Each webinar/class has a distinct link.
- 2.) Register EARLY (at least 3 days early) to avoid problems the day of the webinar.
- 3.) Make **sure** you **receive a follow up email from GoToWebinar**, with your unique link to login to the webinar on the day of the webinar. If you don't receive the email:
 - a.) If someone registered for you, double check with them for which email they used.
 - b.) Check your spam folder.
 - c.) If you still can't find it, please email Jessica to get that specific link sent to you.
 - d.) **DO NOT USE SOMEONE ELSE'S LINK.**
- 4.) On the day of the webinar, login at least 25 minutes early. It's okay to be too early, just wait for the presenter to login.
 - a.) Please use the same computer (if possible) and email address that you are registered under.
- 5.) Make sure to test your audio & visual settings.
- 6.) After the webinar, you will receive a follow-up email with a "My Certificate" button at the bottom of the email. This is your attendance certificate. The email will be sent to you, an hour after the webinar.

Official Cancellation Policy:

If you need to cancel, let Jessica know right away, **prior to the start of** the webinar. The Tall Cop offers NO Refunds. The Tall Cop program is not responsible for schedule changes, Covid-19 issues, time change confusion, etc.

The Tall Cop is only doing LIVE webinars right now. We are not offering recordings or "Replays". There are MANY people that would love your "spot", so please plan accordingly.

Thank you.